



- ✓ You wanted to know.
- ✓ Because I have always been treated by staff and doctors with respect and given clear advise about the issue involved thanks.
- ✓ For anonymous survey.
- ✓ Always helpful and informative and understanding.
- ✓ It was pleased conversation.
- ✓ Good service, prompt return call, efficient, friendly and relevant.
- ✓ Efficient
- ✓ Doctors are very careful and helpful.
- ✓ Because the doctor I spoke to was very helpful.
- ✓ They are very helpful and very Quick to respond.
- ✓ Because the lady who rang me was very understanding and helpful.
- ✓ Because I like it.
- ✓ I was accommodated very quickly and the nurse was lovely and kind! Thank you for the professional care and gentle procedure.
- ✓ Informative, helpful, punctual service.
- ✓ Effective and quick services.
- ✓ I'm always very happy with the doctors surgery and feel really looked after in times of needing help. If anything could be improved I'd say that the reception staff can be a bit hit and miss sometimes.
- ✓ Very friendly.
- ✓ Good communication and very through.
- ✓ The practitioner was really nice and helpful but I cantata it was very good as it's just over the phone.
- ✓ Because it's was very good service thank you for everything.
- ✓ Because of friendly staff and their smiles.
- ✓ The best doctor.
- ✓ Because the Dr. Was very helpful and very understandable.
- ✓ Excellent doctors and reception staff. I'm complicated with multiple Illnesses. They make dealing with the conditions easier and always treated with respect and understanding Thank you very much for caring about me x
- ✓ I was listen to and was referred for investigation promptly.
- ✓ My answer is based on the fact that Dr, patient delivery is exceptional! I am always listened to, and I enjoy having an open and honest conversation with the Dr's here. I am listened to, and heard in a non-judgemental way, and they always strive to get to the route cause of my medical problems. I am so happy that despite the pressures of COVID, and not being able to see my Dr's in person that
- ✓ Always a great service provided and helpful staff. Thank you.
- ✓ In general staff is nice and helpful.
- ✓ Very good service love the doctors really helpful and kind.
- ✓ Dr MS listens and also is proactive, and does what he says he's going to do.
- ✓ Sorting out problems.
- ✓ Because all the team always are doing a great job and I feel as I have all support that I need. Thank you so much.
- ✓ Dr ES is always supportive and helpful.
- ✓ Friendly, helpful service.
- ✓ Spoke with PA YM. Very polite and friendly.
- ✓ Everything was done on time...and I got the right instructions.
- ✓ Great service fast appointment.
- ✓ Because it was very good.
- ✓ A very understanding and helpful gp who listened to my concerns and acted on them explaining in detail my questions.
- ✓ Nurse was excellent.
- ✓ Despite the pandemic, GP doctors are more helpful than Hospital doctors.
- ✓ Clear lucid advice